



Learning advice and guidance

learndirect scotland provides learning advice and guidance. It is available to everyone via a learndirect scotland helpline and website.

What kind of learning advice and guidance is available?

There is information on the type of learning opportunities and courses available throughout Scotland; as well as information about funding options.

How can that information be accessed?

Calls can be made to the learndirect scotland advice line – they can be made free of charge on 0808 100 9000. There is also information available on the learndirect scotland website at www.learndirectscotland.com.

What kind of information about courses is there?

There are over 70,000 learning opportunities listed in the database that the helpline and website access. There are courses from throughout Scotland – at learning centres, local organisations, colleges, universities and training companies. Every kind of course is listed full time, part-time and occasional. Listed courses are both accredited and non-accredited.

What kind of information is there about funding?

learndirect scotland can provide a wide range of information on funding options available in Scotland including:

- Career Development Loans
- Education Maintenance Allowances
- Part and Full Time Further Education
- Part and Full Time Higher Education
- ILA Scotland

Can an intermediary call on behalf of someone?

If a call is made to the helpline on behalf of someone – please let the adviser know that – and they will send out information to the caller to pass onto that person. They will not be able to take someone's details from a third party - so information will not be able to be sent to that person directly unless they make the call.

Is there a cost for the service?

The helpline is a free phone number (however there may be costs if calls are made from mobile networks). Callers are encouraged to call back as often as they require to get guidance or information. There are no charges associated with the website.

Calls are free on 0808 100 9000 or visit www.learndirectscotland.com.